

November 19, 2015

Letter of Appeal

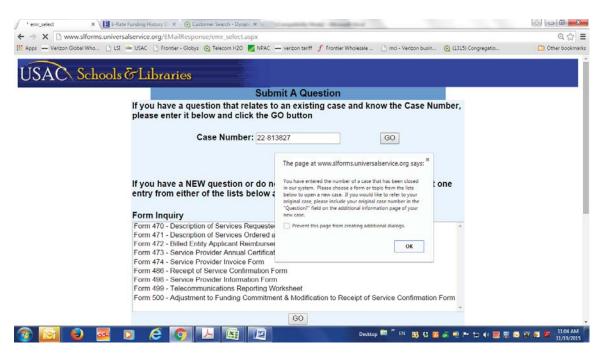
To whom it may concern:

I am herby requesting an appeal requesting an additional invoice deadline extension for FRNS 2336896. As per my conversation with USAC on 11/19/15 the above referenced FRN has been granted a deadline service extension as requested on SLD inquire 22-813827 however as I haven't been notified that the extension has been granted I missed the deadline to rebill and therefore need an additional invoice deadline extension. Please understand that Dynalink has been busy providing USAC with documentation for its account audit. Please grant an additional deadline extension and we will rebill in a timely fashion.

Below please find supporting documentation on the appeal along with FRN information.

Documentation of USAC's decision:

SLD Inquiry #: 22-813827 showing as closed on USAC website:



FRN: 2336896

Basic Information

Applicant: TALMUD TORAH D'CHASIDEI BOBOV OF MONSEY **Type**: SCHOOL

Billed Entity: <u>16027215</u>

470 Information

470#: 856730000988402

471 Information

471#: 858665

SPIN: 143008024 Birns Telecommunications Inc.

Service Type: INTERNAL CONNECTIONS MNT

Status: FUNDED **Wave: 27 FCDL Date:** 1/23/2013

Status Memo:

 Service Start Date (471):
 7/1/2012
 Service Start Date (486):
 7/1/2012

 Committed Amount:
 \$13,500.00
 Payment Mode:
 SPI

 Disbursed Amount:
 \$0.00
 Undisbursed:

Last Date of Service: Last Date to Invoice: 10/13/2015

	Original Request	Committed Request
Total Monthly Cost:	\$1,250.00	\$1,250.00
Total Ineligible Monthly Cost	\$0.00	\$0.00
Months of Service:	12	12
Annual Recurring Charges:	\$15,000.00	\$15,000.00
Estimated One Time Cost:	\$0.00	\$0.00
Total One Time Ineligible Cost:	\$0.00	\$0.00
Total One Time Cost:	\$0.00	\$0.00
Estimated Monthly Cost:	\$1,250.00	\$1,250.00
Estimated Annual Cost:	\$15,000.00	\$15,000.00
Discount Percent:	90 %	90 %
Requested Amount:		

Correspondence with USAC rep directing Dynalink to file an invoice deadline extension:

From: Brown, Melissa [mailto:Melissa.BROWN@sl.universalservice.org]

Sent: Tuesday, July 28, 2015 11:27 AM

To: Chaya Horowitz **Cc:** Hirsch Birnbaum

Subject: RE: Invoice No.: SC 72880 SLC Invoice No.: 2194496 - Bobov Monsey

Chaya,

File an Appeal of the rejection of Invoice# 2194496 and we will work through the Appeal process to obtain an Invoice Deadline Extension for you.

Thank You, Melissa R. Brown Associate Manager, Invoicing

30 Lanidex Plaza West | Parsippany, NJ 07054

T: 973.581.5152 | F: 973.599.6539 Melissa.Brown@sl.universalservice.org

From: Chaya Horowitz [mailto:chaya@dynalinktel.com]

Sent: Tuesday, July 28, 2015 10:22 AM

To: Brown, Melissa **Cc:** Hirsch Birnbaum

Subject: RE: Invoice No.: SC 72880 SLC Invoice No.: 2194496 - Bobov Monsey

Good morning Melissa,

We started using a link as we had issues with emails being bounced back as the attachments were too large.

I've attached the information. Please confirm receipt.

Thank You ******

Dynalink Communications Chaya Horowitz Chaya@Dynalinktel.com T 212-352-7514 F 212-352-7510

<image001.jpg>

From: Brown, Melissa [mailto:Melissa.BROWN@sl.universalservice.org]

Sent: Tuesday, July 28, 2015 7:18 AM

To: Chaya Horowitz **Cc:** Hirsch Birnbaum

Subject: RE: Invoice No.: SC 72880 SLC Invoice No.: 2194496 - Bobov Monsey

Good Morning Chaya,

Please provide attachments, we do not use links. Thank You

Thank You,
Melissa R. Brown
Associate Manager, Invoicing
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5152 | F: 973.599.6539
Melissa.Brown@sl.universalservice.org

From: Chaya Horowitz [mailto:chaya@dynalinktel.com]

Sent: Monday, July 27, 2015 12:23 PM

To: Brown, Melissa **Cc:** Hirsch Birnbaum

Subject: RE: Invoice No.: SC 72880 SLC Invoice No.: 2194496 - Bobov Monsey

Hi Melissa,

Please click on the below link which obtains all requested information for SLD invoice 2194496.

 $\frac{https://www.dropbox.com/s/26ubgk8yqh78a98/bobov\%20monsey\%20additional\%20review\%20response\%207.27.15.pdf?dl=0$

Please confirm receipt of this email.

Thank You ******

Dynalink Communications Chaya Horowitz Chaya@Dynalinktel.com T 212-352-7514 F 212-352-7510

<image001.jpg>

From: Brown, Melissa [mailto:Melissa.BROWN@sl.universalservice.org]

Sent: Monday, July 20, 2015 12:47 PM

To: Chaya Horowitz **Cc:** Hirsch Birnbaum

Subject: RE: Invoice No.: SC 72880 SLC Invoice No.: 2194496 BMIC due date 7-20-15

Hi Chaya,

Your request for an extension has been granted.

Please provide this information to me as soon as possible within the next 7 calendar days (by End of Monday, July 27, 2015). Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Thank You,
Melissa R. Brown
Associate Manager, Invoicing
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5152 | F: 973.599.6539
Melissa.Brown@sl.universalservice.org

Melissa R. Brown Associate Manager, Invoicing 30 Lanidex Plaza West | Parsippany, NJ 07054 T: 973.581.5152 | F: 973.599.6539 Melissa.Brown@sl.universalservice.org

From: Chaya Horowitz [mailto:chaya@dynalinktel.com]

Sent: Friday, July 17, 2015 12:00 PM

To: Brown, Melissa **Cc:** Hirsch Birnbaum

Subject: FW: Invoice No.: SC 72880 SLC Invoice No.: 2194496 BMIC due date 7-20-15

Hi Melissa,

Please grant an extension for SLC invoice no: 2194496 as the administrator is out of town and will be returning mid next week.

Thank You

Dynalink Communications Chaya Horowitz Chaya@Dynalinktel.com T 212-352-7514 F 212-352-7510

<image001.jpg>

From: Hirsch Birnbaum

Sent: Monday, July 13, 2015 11:12 AM

To: Chaya Horowitz

Subject: Fwd: Invoice No.: SC 72880 SLC Invoice No.: 2194496 BMIC due date 7-20-15

Regards, Hirsch Birnbaum Birns Telecommunications, Inc. DynaLink Communications, Inc. 11 Broadway NYC, NY, 10004 T: 212 352 7358

Sent from my iPhone

Begin forwarded message:

From: "Brown, Melissa" < Melissa.BROWN@sl.universalservice.org >

Date: July 13, 2015 at 7:56:01 AM EDT **To:** Hirsch Birnbaum hirsch@birns.net>

Cc: "Hirsch Birnbaum@1-212-352-7458" < IMCEAFAX-Hirsch+20Birnbaum+401-

212-352-7458@solixinc.com>

Subject: Invoice No.: SC 72880 SLC Invoice No.: 2194496 BMIC due date 7-20-15

ATTENTION: Hirsch Birnbaum

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	Service Prov Name
2194496	SC 72880	7391808	01-Jun-13	858665	2336896	143008024	Birns Telecommunio Inc.

I am reviewing your request for reimbursement of the aforementioned FRN. Please send me a copy of the detailed invoices sent to the applicant for the products/services provided.

Please provide the page(s) that indicate the following:

- I. Bill Date / Ship Date
- II. Service Provider Name
- III. Total Current Charge
- IV. Bill-To Entity (Name & Address)
- V. Detailed Description of Products/Services Delivered

For FRN with BMIC, also provide

I. Hours of work performed to deliver the services.

If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

In addition to a copy of the detailed invoice, please provide the attached Service Certification form, to be <u>completed and certified and sent directly by the applicant</u> i.e. by an authorized representative for the school /library, for the products/services provided. This representative's information should be provided in the following 3 lines:

- I. Representative / Contact Name
- II. Representative / Contact Title
- III. Representative / Contact Phone

The names of the signatory and Representative/Contact should match. If the signatory is any other than the Representative/Contact identified on the form, please provide the full Name, Title and Phone Number along with the documents.

If products are being delivered, please specify the delivery date and the actual/planned installation date.

If services are being delivered, please specify the actual dates that the invoiced services were delivered.

These dates should be provided in the following 3 lines:

- I. Date Goods/Services Delivered
- II. Date Goods/Services were or will be Installed
- III. Date Applicant Portion Paid and Check No. or Date to be Paid

The applicant must also sign and date the form, and indicate Yes or No, as appropriate, for Delivery and/or Installation. If the applicant intends to certify that the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges. (Please note: Due to audit requirements, the re-submittal of old Service Certification forms is not acceptable and will result in rejection of the associated invoice line(s)).

We will also require copy of canceled check, both front and back, for the applicant portion for this invoice. If the canceled check includes other payments, a distinct breakout must be received in order to validate payment for this particular invoice. If your financial institution does not retain canceled checks as proof of payment or you used other methods, please provide other documentation that validates payment.

Documentation must clearly show whose account provided the money and to whose account it was deposited based on third party (i.e. bank) documentation.

If you can only provide an un-cancelled copy of a check, you will be required to provide either (a) or (b):

- (a) Copy of the un-cancelled check and BOTH the applicant and the service provider's bank statements (together with deposit detail, if needed to show the transaction of interest, as part of a larger check) to demonstrate that the check was deposited, processed and cleared. OR
- (b) Copy of the un-cancelled check along with the related deposit detail from the bank (together with deposit detail, if needed to show the transaction of interest, as part of a larger check to demonstrate that the check was deposited and processed). USAC will accept this documentation from the applicant or service provider.
- (c) Information regarding other transactions, account balances, etc., may be redacted (or blackened out). However, USAC must be able to clearly see the banking institution data, as well as evidence of who owns the account. This may require multiple pages to be submitted.

The applicant may e-mail/fax the above information to me directly, which may speed up the review process. Please include the SLD Invoice Number on the fax/e-mail cover sheet so I can match your fax/e-mail to your form. For fax submissions, the cover sheet must identify the organization and the name/title/signature of the sender in addition to the SLD Invoice Number.

Please provide this information to me as soon as possible within the next 7 calendar days (by End of Day Monday, July 20, 2015). Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all

necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Thank You,
Melissa R. Brown
Associate Manager, Invoicing
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5152 | F: 973.599.6539
Melissa.Brown@sl.universalservice.org

If you have any further questions or need any additional information, please feel free to contact me at:

Dynalink Contact Information:

Chaya Horowitz 927 McDonald Ave Flr 3 Brooklyn NY 11218

Tel: 212-352-7514

<u>Chaya@Dynalinktel.com</u> Fax: 212-352-7348

Thank You, Chaya Horowitz